

UNEMPLOYED? WE'LL HELP YOU (BACK) INTO WORK!

WORK STEP



FREE! 5-DAY CUSTOMER SERVICE COURSE WITH QUALIFICATIONS

PLUS we provide support with writing your CV, interview techniques, ongoing guidance and access to real employment opportunities.

CAMBRIDGESHIRE AND PETERBOROUGH

STEP INTO CUSTOMER SERVICES!



DELIVERED REMOTELY

Qualifications:

Our BTEC Level 1 Award in Customer Service focuses on the importance of understanding and exceeding customers' expectations in order to provide every customer with a positive and memorable experience.

Progress into a job in any industry dealing with customers over the phone, in person, through social media, email or online chats.

Eligibility

If you're 16+ and not in employment, education or training and haven't previously completed a course in customer service. Attending will not affect your benefits.

For further information please contact Bethany Bruce:

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REGISTER NOW FOR NEXT COURSE!



Delivered by **Ixion**